

Healthcare rights for women with disabilities

Experts in our health guide

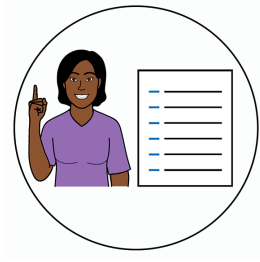
Part 2

Women with Disabilities Victoria



Easy English

Hard words



This book has some hard words.

The first time we write a hard word

- the word is in **blue**
- we write what the hard word means.

You can get help with this book



You can get someone to help you

- read this book
- know what this book is about



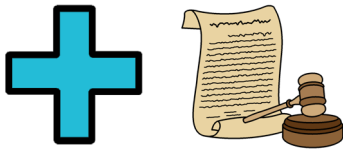
- find more information.

We will write our contact information at the end of this book.

About this book



This book is from Women with Disabilities Victoria.



This book is about healthcare **rights** for women with disabilities.



Rights are things everyone should

- get

- have

- do.



All women with disabilities have the right to access healthcare in the same ways that other people do.

Healthcare rules

There are rules Australia follows that try to make sure healthcare for women with disabilities is always



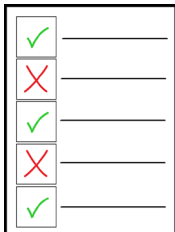
- accessible



- inclusive



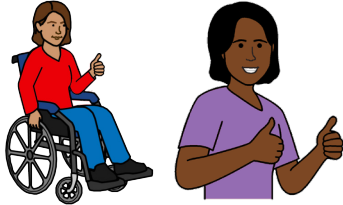
- available in all places you can get healthcare.



Healthcare organisations have to make sure they follow these rules.

Your healthcare rights

Healthcare access



You have the right to

- get the same good quality healthcare as other people



- get treatment when you need it.

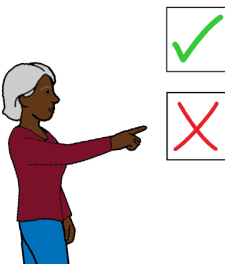
Safety and respect

You have the right to

- be safe in all healthcare settings

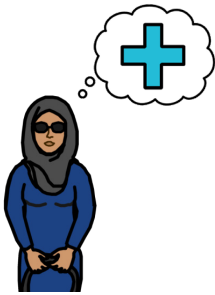


- be treated with respect



- say **no** if something does **not** feel right or is **not** something you want to do.

Accessible information

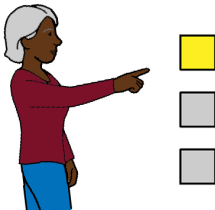


You have the right to

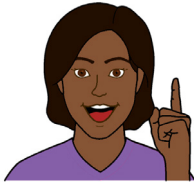
- know everything about your healthcare



- be told about your healthcare in ways that are accessible for you



- have healthcare choices



- have a support person with you who knows your communication needs



- have an **interpreter** with you.



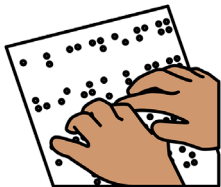
An interpreter is someone who helps you communicate because they speak English as well as another language that you use.

You also have the right to have information in **formats** that are accessible for you.

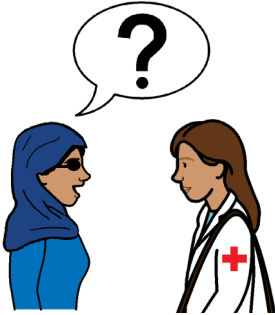


Accessible formats could include

- Easy English documents
- documents in languages other than English
- audio described videos
- braille.



Being heard



You have the right to

- ask as many questions as you want
- ask the same question more than once



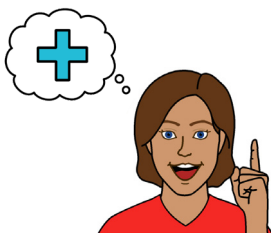
- have enough time to talk about everything you need to with healthcare staff



- have healthcare workers listen to you



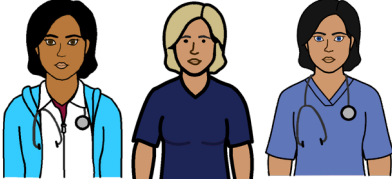
- be respected by healthcare workers when you tell them about your health and body.



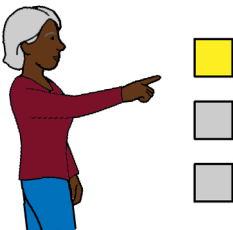
It is important to remember that you know more about your health, body and life than anyone else.

Making choices

You have the right to



- see as many healthcare workers as you need so you know all of your healthcare options



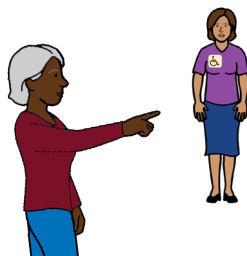
- know all of your healthcare options before you make a choice



- make choices about healthcare that are right for you.

Support

You have the right to



- choose **if** you want support when you access a healthcare service

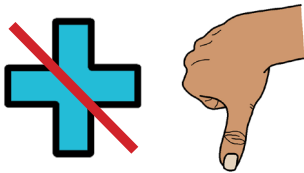


- have someone to support you when you access healthcare services.

Complaints



You have the right to good and accessible healthcare.



If you do **not** get good and accessible healthcare you can choose if you want to make a **complaint**.



A complaint is where you tell someone why you are **not** happy about something that has happened.



You can complain to

- the healthcare service that did **not** meet your needs



- a complaints organisation, like the Health Complaints Commissioner.

More information



For more information contact
Women with Disabilities Victoria.



Website www.wdv.org.au



Email wdv@wdv.org.au



Scan this QR code

You can learn more at: www.wdv.org.au

The development of this resource was supported by the Australian Government Department of Social Services. Go to www.dss.gov.au for more information.

The Australian Government Department of Social Services funding is gratefully acknowledged.

Women with Disabilities Victoria would also like to acknowledge the ongoing support from our partner organisations – Multicultural Centre for Women's Health, Women's Health Loddon Mallee and Women's Health in the North as well as members of the Project Advisory Group.

Our particular thanks to Women with Disabilities Victoria's twelve Health Experts, who contributed their expertise to this resource as part of our co-design process.

This resource was prepared by Women with Disabilities Victoria.

Published by Women with Disabilities Victoria: Level 9/255 Bourke Street, Melbourne, Victoria 3000

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